



Dear Valued Customer:

We are pleased to announce that Accurate Waste Systems has merged its operations with Russell Reid Waste Hauling and Disposal Inc., a United Site Services Company. We are happy to welcome you as a new customer of Russell Reid!

Back on February 1, 2019, Accurate Waste Systems merged its operations with Russell Reid. Russell Reid has been providing wastewater management services to Commercial, Municipal, Industrial and Residential customers since 1943. We service the entire State of New Jersey, the greater New York region, Eastern Pennsylvania and Northern Delaware from six (6) strategic service centers.

Due to continuing volatility in the energy commodities market for transportation fuel, and the increased costs associated with local, state and federal regulatory compliance, Russell Reid invoices contain an Energy and Regulatory Compliance Fee (ERCF). The fee is comprised of two parts – a variable portion linked to East Coast U.S. On-Highway Diesel Fuel price and a fixed 6.0% cost recovery fee for regulatory compliance. The combination of both fees are calculated as a percentage of the total customer invoice. For more information, please visit our web site at [www.russellreid.com/ercf](http://www.russellreid.com/ercf).

Russell Reid strives each day to provide the highest level of customer satisfaction and we are confident that we will exceed your expectations. If you have any questions, concerns or comments, please feel free to contact the Russell Reid Customer Care Team at (800) 356-4468 or via email at [customercare@russellreid.com](mailto:customercare@russellreid.com).

You can also visit our website at [www.russellreid.com](http://www.russellreid.com) for product information or to submit service inquiries or billing questions.

Thank you for your cooperation during this transition! We are looking forward to gaining your trust and confidence in the months and years to come.

Sincerely,

Gary Weiner  
Tri-State Region Vice President